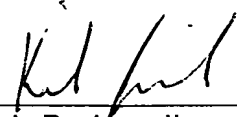




PATENT

IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicant: Moore et al.	)	I hereby certify that this paper
	)	is being deposited with the
Serial No.: 09/993,991	)	United States Postal Service
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For: Method and Apparatus for	)	for Patents, Washington, D.C.
Stabilizing Calls During a System	)	20231 on this date:
Upgrade or Downgrade	)	
	)	December 27, 2001
Attorney Docket No.:	)	
	)	
29250/CE08644R	)	
	)	Keith R. Jarosik
Group Art Unit: 2681	)	Registration No. 47,683
	)	Attorney for Applicant
Examiner: Unknown	)	

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents  
Washington, D.C. 20231

Sir:

The patents listed on the enclosed PTO Form-1449 are submitted pursuant to 37 CFR §§ 1.56, 1.97, and 1.98. Copies of the documents listed on the PTO Form-1449 are enclosed herewith.

#### TIME OF FILING

This information disclosure statement is being filed within three months of the filing date of the application and to the best of the undersigned's knowledge, before the mailing date of a first Office Action on the merits. In accordance with 37 CFR §1.97(b), no certification or fee is required.

#### METHOD OF PAYMENT

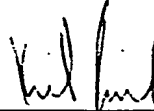
☒ No fee is required.

The Commissioner is authorized to charge any fee deficiency required by this paper, or credit any overpayment, to Deposit Account No. 13-2855. A copy of this paper is enclosed.

Respectfully submitted,

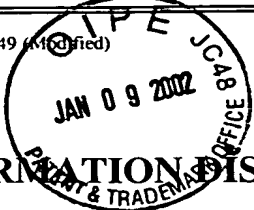
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By:



Keith R. Jarosik  
Reg. No: 47,683

December 27, 2001

Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. 29525/CE08644R	Serial No. 09/993,991
 <b>INFORMATION DISCLOSURE STATEMENT</b> <i>(Use several sheets if necessary)</i>		Applicant Moore et al.	
		Filing Date 11/14/01	Group 2681

U.S. PATENT DOCUMENTS							
*Examiner Initials		Document Number	Issue Date	Name	Class	Subclass	Filing Date If Appropriate
		6,101,327	08/08/00	Holte-Rost et al.	395	712	
		6,269,442	07/31/01	Oberhauser et al.	713	1	
		6,314,567	11/06/01	Oberhauser et al.	717	11	

FOREIGN PATENT DOCUMENTS								
*Examiner Initials		Document Number	Publication Date	Country	Class	Subclass	Translation	
							Yes	No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		

EXAMINER	DATE CONSIDERED
<b>*EXAMINER:</b> Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance <u>and</u> not considered. Include copy of this form with next communication to applicant.	